

seamless

PAYMENTS • CARDS • FINTECH • ID • E-COMMERCE • RETAIL

■ ASIA 2019

26-27 June 2019 | Suntec Convention Centre, Singapore

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26-27 JUNE 2019

Suntec Convention & Exhibition Centre, **Singapore**

WORKING AGENDA



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ABOUT

Technology is fundamentally changing the finance and commerce ecosystem. As consumers, businesses and governments adapt to a digital world, the desire for tech enabled solutions that improve traditional transaction methods, online business and financial services growing rapidly. Built on 22 years of history, from Cards and Payments Asia to Seamless today, our show is about the entire commerce eco-system. It is about big ideas, market disruptors, top industry trends and technologies on which the future marketplace will operate.

Seamless Asia: 8 events, 1 show

Seamless Payments

The future of payments is now. Banks, retailers and merchants alike are rapidly adapting to a new payments paradigm. Come and see the latest payments solutions and learn how new technologies are changing the way we transact.

Seamless Banking

To remain relevant in the future, banks are transforming. With the help of innovative technology, banks are adding additional services, becoming more customer centric and future proofing their business models. Come and meet the most innovative banks in Asia.

Seamless Cards

Card payments are still a very significant payment method across Asia. With new biometric and security technologies the applications of smart cards are ever expanding.

Seamless Identity

Governments, banks and enterprises alike need to continually invest in the latest ID and security technologies to protect their customers, their employees and their information. To combat increasingly sophisticated ID fraud and crime, collaboration and interoperability are vital. Seamless Identity explores the latest trends, ideas and solutions in digital ID, authentication and access control.

Seamless E-commerce

Bringing together entrepreneurs and innovators from across the entire e-commerce value chain. From storefront creation to digital marketing and from payment to fulfilment. There's loads of ideas and solutions, both for those new to e-commerce and those working in an advanced environment and looking to scale up.

Seamless Retail

The connected shopper is changing the face of retail. Seamless Retail will enable Asian retailers to adapt, grow and thrive in this brave new world of connected commerce. Take your store into the future with new ideas, exciting innovations and cutting-edge technology.

Seamless Fintech

Fintech is disrupting traditional business models across all areas of finance. From back office to front office, across b2b, b2c, c2c and g2c. And Asia is driving much of the innovation. Come and see the most exciting fintech start-ups from across Asia.

Seamless Financial Inclusion

See how technology is banking the un-banked and bringing world class financial services to those at the bottom of the pyramid.



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Speakers:

1. **Jaime Syjuco**, Managing Director, **Moda Pacifica**, **Singapore**
2. **Nimisha Tailor**, Former Deputy Director (Policy & Markets), **Competition and Consumer Commission**, **Singapore**
3. **Andy Khen**, Corporate Director of Revenue & Distribution, **PMG Hotels & Resorts**, **Indonesia**
4. **Kristine Cruz**, Head of Marketing for E-Commerce, **Quorum International Inc.**, **Philippines**
5. **Guillem Segarra**, CEO, **Happy Fresh**, **Indonesia**
6. **Karma Bhutia**, Founder, **iShippo**, **India**
7. **Nicole Nguyen**, Marketing Director, **Infinity Blockchain**, **Thailand**
8. **Sandeep Aggarwal**, Founder and CEO, **droom.in**, **India**
9. **Andrea Mantovani**, Head of Ecommerce APAC, **Moleskine**, **China**
10. **Bayu Febriajie**, VP, Innovation & Data Analytics, **DBS**, **Singapore**
11. **Matthew Johnson**, Global Head of Analytics Platforms, **Standard Chartered**, **Singapore**
12. **Siaoyin Tan**, **Capitaland**, **Singapore**
13. **Ray Shun**, Project Management, Transaction Banking, **Standard Chartered**, **Singapore**
14. **Mike Ghasemi**, Chief Industry Analyst, Retail & Hospitality, **Mike Ghasemi Research**, **Australia**
15. **Thomas Stroo**, Co-Founder, **Mimpi Sleep**, **Indonesia**
16. **Amit Kurseja**, Head of External Payments, **Amazon**, **India**
17. **Ian Chan**, Head of Cash Management Singapore & Regional head Digital Banking, **CIMB Bank Berhad**, **Singapore**
18. **Arnab Ganguly**, Group Head of Digital Marketing, Analytics & E-CRM, **Kanmo Retail Group**, **Indonesia**
19. **Jakub Zalrzewski**, General Manager APAC, **Revolut**, **Singapore**
20. **Lorenzo Peracchione**, Regional E-Commerce Director (SEA & AUNZ), **Sephora**, **Singapore**
21. **Worachat Luxkanalode**, Head of Consumer Digital Solutions, **Bank of Ayudhya**, **Thailand**
22. **Marie-Caroline (Sunday) Domingo**, Head of Cash Products and Client Connectivity, **Deutsche Bank**, **Singapore**
23. **Laura Kantor**, Head of Marketing, **FoodPanda**, **Singapore**
24. **Lisa Wong**, Head of Marketing, **Swarovski**, **Singapore**
25. **Gordon Nugent**, Regional Head of Online, **HP**, **Singapore**
26. **Dione Song**, COO, **Love Bonito**, **Singapore**
27. **Sabrina Sng**, Head of Digital Solutions, Cards and Payments, **UOB**, **Singapore**
28. **Kevin Villareal**, Head of Product, **Timo (VP Bank)**, **Vietnam**
29. **Chow Theng Kai**, Head, Cards Usage, Loyalty & Ecosystems Strategic Partnerships, **OCBC**, **Singapore**
30. **Greg Moore**, Payments Advisory Director, **Macquarie Bank**, **Australia**
31. **Son Tran**, Founder and CEO, **Tiki**, **Vietnam**
32. **Anil Srinivas**, Sr Director & Regional P&L Owner – E-Commerce, **Levi Strauss & Co**, **Singapore**
33. **Samar Singla**, CEO, **Jugnoo**, **India**
34. **Abhimanyu Shekhawat**, Director – Loyalty and Partnerships, **Flipkart**, **India**
35. **Karen Chan**, SVP of Digital, APMEA, **Clarks**, **Singapore**
36. **Arprajit Sharma**, Asia Pacific Head of Payments and Receivables Technology, **Citi**, **Singapore**
37. **Jojo Malolos**, CEO, **Wing**, **Cambodia**
38. **Andreas Kurniawan**, EVP – Head of Digital Banking and Transformation, **OCBCNISP**, **Indonesia**
39. **Heather Goh**, CMO, **AirAsia Big Loyalty**, **Malaysia**
40. **Lotte Schou-Zibell**, Technical Advisor for Finance, **ADB**, **Philippines**
41. **Isaku Endo**, Financial Sector Lead for the Philippines, **World Bank**, **Philippines**
42. **Guilhem Vincens**, Head of Change and Innovation APAC, **ABN AMRO Bank**, **Singapore**
43. **Abhishek Ranjan**, Chief Technology Officer, **CSC E-Governance Services**, **Ministry of Electronics and Information Technology**, **Government of India**, **India***
44. **Qamar Tahasildar**, Catalogue Manager E-Commerce, **Al-Futtaim Group**, **Singapore***
45. **Saovanee Somchit**, Regional Brands Partnership Manager, **Shopee**, **Singapore***
46. **Henry Gue**, Group Executive - Operations, **Metrobank Card Corp**, **Philippines**
47. **Joseph Yuen**, Chairman, **HKFEC**, **Hong Kong**
48. **Max F Scheichenost**, Founder and MD, **Falcon Fund**, **Singapore**
49. **Frederick M Faustino**, Head, Mobile Banking and Payments, **Bank of Philippine Islands**, **Philippines**
50. **Long Tran**, Marketing Director, **Pharmacy**, **Vietnam***
51. **Amol Bahuguna**, Head of Payments and Cash Management, **Commercial Bank Dubai**, **UAE**
52. **Sukesh Rai**, VP Global Payments and International Alliance, **Kotak Mahindra Bank**, **India**
53. **Milind Sanghavi**, Head, Digital Payments, **OCBC**, **Singapore**
54. **Walter Navarro**, Director of Marketing and Communications, **Sofitel**, **Singapore**
55. **Katsumi Kubota**, Managing Director/Marketing Advisor for ASEAN Region, **Seiko**, **Thailand***
56. **Rishabh Shukla**, VP of Account Management, **iPrice Group**, **Malaysia***
57. **Joseph Chan**, E-Commerce Director, **CMG Retail**, **Philippines***
58. **Elizabeth Ina Suwandi**, EVP – Product Development Transactional Banking, **BCA**, **Philippines**
59. **Rahul Dayal**, EVP – Head – Business Intelligence & Credit Cards BSG, **RBL**, **India**
60. **Christie Laumagbas**, AVP, Ecommerce & E-business, **Genting Cruise Lines**, **Philippines**
61. **Joe Tusin**, CEO, **Chynge**, **Singapore**
62. **Srishti Dugar**, Regional Social Media Manager (APAC), **Crocs**, **Singapore**
63. **Max Newnham**, Director, Brand & Creative Strategy, **CNBC International**, **Singapore**
64. **Helen Hidvegi**, Head of Partner Marketing, **Netflix**, **Singapore**
65. **Khanh Hwang**, Global Head Mobile Product, **HSBC**, **Hong Kong**
66. **Neelkant Rawal**, Head of Digital Platform, **HSBC**, **Singapore**
67. **Clare Chan**, Co-Founder and Managing Director, **Her Velvet Vase**, **Singapore**
68. **Girish Anthur**, Managing Director, Head of Core Platforms – APAC Private Banking Technology, **Credit Suisse**, **Singapore**
69. **Jonathan Kok**, Partner, **RHTLaw Taylor Wessing LLP**, **Singapore**
70. **Vivek Nair**, SVP, Digital Transformation Lead – APAC and EMEA Retail Branch Network, **Citi**, **Singapore**
71. **Richard Que**, International Marketing Director, **L’Oreal**, **Korea**
72. **Joshua Koh**, CEO, **Commune Lifestyle Pte Ltd**, **Singapore***
73. **Justin Chan**, Shopee Mall Brand Partnership Lead, **Shopee**, **Singapore***
74. **Yong Sheng Tam**, Cross-Border Business Development & Partnership Lead, Southeast Asia, **ebay**, **Singapore***
75. **Ashwin Rastogi**, Country Manager, **Club Factory**, **India***
76. **Asgar Ali**, IT Consultant to the Prime Minister of Nepal, **Nepal***
77. **Jean Fang**, Product Manager – Global Lab, **Fime (s)**
78. **Abhish Saha**, General Manager, **MerchantSuite**, **Australia (s)**
79. **David Smith**, Product Manager, **Renovite (s)**
80. **Matthew Tippetts**, CEO and Co-Founder, **Clik (s)**
81. **Bruno Zysman**, CEO, **DominoPos**, **Singapore (s)**
82. **Ben Laurie**, Head of Asia, **Accertify**, **Singapore (s)**



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- 83. **Walter Zhou**, Director, **Golden Internet of Things**, **China (s)**
- 84. **Max Ng**, Associate Director, **AsiaPay**, **Singapore (s)**
- 85. **Shinho Choi**, CEO, **Beaconyx**, **Korea (s)**
- 86. **Sam Su**, Sales SVP, **SUNMI**, **China (s)**
- 87. **Wayne Cheong**, CMO, **IMIN Technology**, **Singapore (s)**
- 88. **Prateek Sharma**, Investor – Surge, **Sequoia Capital**, **India**
- 89. Founder, **Surge Start Up**
- 90. **Navneet Kaur**, Founder and CEO, **Yours**, **Singapore**
- 91. **Claudius Ng**, President, **Singapore Chamber of E-Commerce**, **Singapore**
- 92. **Atul Bhuchar**, Group Product Head – Payments, GTS, **DBS**, **Singapore**
- 93. **Joe McGuire**, CEO & Co-Founder, **MyMy**, **Malaysia**
- 94. **Kevin Lee**, Trust and Safety Architect, **Sift Science**, **Singapore (s)**
- 95. **Ka-ming Lim**, Dep. CEO and Co-Founder, **Limitless**, **Singapore**
- 96. **Stephen C. Patton**, Asian Sourcing Regional Manager, **Liverpool**, **China**
- 97. **Hans de Back**, Asian Partner, **Finch Capital**, **Singapore**
- 98. **Thibault Herpin**, COO, **Ecommerce Nation**, **France**
- 99. **Louis Ng**, Senior Manager E-Commerce SG & MY, **FOSSIL**, **Singapore***
- 100. **Joost Boer**, Co-Founder and CPO, **BigDish**, **The Philippines***
- 101. **Ajey Gore**, CTO, **Go-Jek**, **Singapore**
- 102. **Pavan Pidugu**, Leader of International Store Transformations – POS and Payment Systems, **Walmart**, **USA**
- 103. **Zach Piester**, Co-Founder and CDO, **Intrepid Ventures**, **Singapore**
- 104. **Katherine Noall**, CEO, **Sphere Identity**, **New Zealand (s)**



























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MAIN CONFERENCE AGENDA

DAY ONE: 26 JUNE 2019									
	seamless payments	seamless payments	seamless banking	seamless identity	seamless e-commerce	seamless e-commerce	seamless e-commerce	seamless retail	seamless ASIA 2019
	PAYMENTS 1	PAYMENTS 2	CARDS AND BANKING	DIGITAL ID AND SECURITY	E-COMMERCE UNIVERSITY	E-COMMERCE MARKETING	E-COMMERCE STRATEGY	SMART RETAIL	COUNTRY SHOWCASE
		THEATRE SPONSOR LOGO		THEATRE SPONSOR LOGO	THEATRE SPONSOR LOGO	THEATRE SPONSOR LOGO	THEATRE SPONSOR LOGO	THEATRE SPONSOR LOGO	THEATRE SPONSOR LOGO
09:00	Driving mobile payment adoption	Compliance and data protection Jonathan Kok , Partner, RHTLaw Taylor Wessing LLP, Singapore	What's next for digital banking? Neelkant Rawal , Head of Digital Platform, HSBC, Singapore	Biometrics cards 101	Build It: Creating your e-commerce site	Search marketing for e-commerce Christie Laumagbas , AVP, Ecommerce & E-business, Genting Cruise Lines , Philippines	The e-commerce landscape in SE Asia Rishabh Shukla , VP of Account Management, iPrice Group , Malaysia 	Experiential Shopping	Vietnam 
09:30	Enhance authentication security and consumer experience with EMV® 3-D Secure compliance Jean Fang , Product Manager – Global Lab, Fime 	Session delivered by: W3C 	Sponsor Session Threatmetrix	Smart Card Development Walter Zhou , Director, Golden Internet of Things, China Golden Spring Internet of Things 	Session delivered by: Criteo 	Machine Learning & AI Fraud Prevention Ben Laurie , Head of Asia, Accertify , Singapore 	Mesh Bluetooth Payment & Authentication Solutions Shinho Choi , CEO, Beaconyx , Korea 		
10:00	Driving adoption at the bottom of the pyramid	P2P payments Milind Sanghavi , Head, Digital Payments, OCBC , Singapore	Self-service banking Henry Gue , Group Executive - Operations,	Nepal's E-Governance project: Making access to government services easy	Build It: Choosing a payments gateway	Capturing the millennial customer's attention	Panel delivered by: SPHERE Identity	Putting the consumer at the centre of your digital transformation	Thailand














	<p>Jojo Malolos, CEO, Wing, Cambodia</p> 		<p>Metrobank Card Corp, Philippines</p> 	<p>Asgar Ali, IT Consultant to the Prime Minister of Nepal, Nepal</p>	<p>Sandeep Aggarwal Founder, Droom, India</p> 	<p>Max Newnham, Director, Brand & Creative Strategy, CNBC International, Singapore</p>	<p>Balancing customer experience with compliance and privacy</p> 	<p>Stephen C. Patton, Asian Sourcing Regional Manager, Liverpool, China</p>	
10:30	<p>Session delivered by: BPC</p> 	<p>Using FinTechs to Grow your Merchant Acquiring Portfolio</p> <p>Abhish Saha, General Manager, MerchantSuite, Australia</p> 	<p>Session delivered by:</p> <p>YALAMANCHILI</p>	<p>Session delivered by:</p>		<p>Session delivered by: Netcore Solutions</p> 		<p>Challenges faced by retailers in today's digital marketing strategies and how to overcome them</p> <p>Wayne Cheong, CMO, IMIN Technology, Singapore</p> 	
11:00	<p>Keynote: Lifestyle Banking: Being a part of your customers life Jakub Zalrzewski, General Manager APAC, Revolut, Singapore</p>								
11:30	<p>Keynote Sponsor session Stripe</p>								
12:00	<p>Big data in payments Arprajit Sharma, Asia Pacific Head of Payments and Receivables Technology, Citi, Singapore</p>	<p>Using AI to improve the payment experience</p> <p>Amol Bahuguna, Head of Payments and Cash Management, Commercial Bank Dubai, UAE</p>	<p>Elevating customer engagement with AI</p> <p>Matthew Johnson, Global Head of Analytics Platforms, Standard Chartered, Singapore</p> 	<p>Biometric cards standards</p>	<p>Build It: Making your idea investable</p> <p>Max F Scheichenost, Founder and MD, Falcon Fund, Singapore</p>	<p>Programmatic advertising</p> <p>Laura Kantor, Head of Marketing, FoodPanda, Singapore</p>	<p>How competition law can affect your e- commerce business</p> <p>Nimisha Tailor, Former Deputy Director (Policy & Markets), Competition and Consumer Commission, Singapore</p> 	<p>Using retail data to increase sales</p> <p>Jaime Syjuco, Managing Director, Moda Pacifica, Singapore</p> 	<p>China</p>
12:30	<p>Session delivered by: Red Dot Payment</p> 	<p>Session delivered by: Sift Science</p> 	<p>BREAK</p>	<p>BREAK</p>		<p>Session delivered by: Cloudflare</p> 	<p>Sponsor session delivered by: Nexty</p>	<p>IOT for Retail Sam Su, Sales SVP, SUNMI, China (s)</p>	












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13:00	<p>Using AI to combat fraud</p> <p>Khanh Hwang, Global Head Mobile Product, HSBC, Hong Kong</p>	<p>The rise of mobile remittances</p> <p>Khanh Hwang, Global Head Mobile Product, HSBC, Hong Kong</p>	<p>Banking in the cloud</p> <p>Vivek Nair, SVP, Digital Transformation Lead – APAC and EMEA Retail Branch Network, Citi, Singapore</p>	<p>Bringing biometrics security to card payments</p>	<p>Sell It: Setting your marketing strategy</p>	<p>Unleashing the potential of your data</p> <p>Dione Song, COO, Love Bonito, Singapore</p> <p></p>	<p>Hyperlocalization: The gateway to e-commerce success</p> <p>Saovane Somchit, Shopee</p> <p></p>	<p>Retail Space Redefined</p> <p>Siaoyin Tan, Capitaland, Singapore</p> <p></p>	Indonesia
13:30	<p>Supercharging ATM service innovation using cloud-based ATM solutions</p> <p>David Smith, Renovite</p> <p>Renovite Technologies</p> <p></p>	<p>Session delivered by: WizarPOS</p> <p></p>	<p>Session delivered by: Vocalink</p> <p></p>	<p>Session delivered by: Kytronics</p> <p></p>		BREAK	<p>Session delivered by: W3C</p> <p></p>	BREAK	
14:00	<p>Accelerating digital payments adoption</p> <p>Ray Shun, Project Management, Transaction Banking, Standard Chartered, Singapore</p> <p></p>	<p>Making cross-border payments easy</p> <p>Joe Tusin, CEO, Chynge, Singapore</p>	<p>Biometric bank cards</p>	<p>Rural inclusivity of Digital ID</p> <p>Abhishek Ranjan, Chief Technology Officer, CSC e-Governance Services, India</p> <p></p>	<p>Sell It: Getting started with marketplaces</p> <p>Justin Chan, Shopee Mall Brand Partnership Lead, Shopee, Singapore</p> <p></p>	<p>Creating a personalised experience</p> <p>Andy Khen, Corporate Director of Revenue &</p> <p></p> <p>Distribution, PMG Hotels & Resorts, Indonesia</p>	<p>Getting omnichannel right</p> <p>Anil Srinivas, Sr Director & Regional P&L Owner – E-Commerce, Levi Strauss & Co, Singapore</p> <p></p>	<p>Using apps to increase mall presence</p> <p>{reserved for IKEA}</p>	Malaysia


14:30	Session delivered by: Fin2B 	Session delivered by: Vocalink 	Session delivered by: BPC 	Sponsor session		Sponsor session	Session delivered by: ChannelAdvisor	Session delivered by: Trakomatic 	
15:00	Keynote Presentation: Retail 2030: Going Digital Pavan Pidugu , Leader of International Store Transformations – POS and Payment Systems, Walmart, USA								
15:30	Keynote Sponsor Session								
16:00	Contactless payments	Emerging market remittances made easy Worachat Luxkanalode , Head of Consumer Digital Solutions, Bank of Ayudhya, Thailand	Driving financial inclusion Isaku Endo , Financial Sector Lead for the Philippines, World Bank, Philippines 	Biometric identity proofing	Sell It: Getting started with social Kristine Cruz , Head of Marketing for E-Commerce, Quorum International Inc., Philippines 	Creating a winning social strategy Walter Navarro , Director of Marketing and Communications, Sofitel, Singapore 	How to succeed at social in China Claudius Ng , President, Singapore Chamber of E-Commerce, Singapore	Online to offline: Taking a digital business physical Clare Chan , Co-Founder and Managing Director, Her Velvet Vase, Singapore	Myanmar
16:30	Sponsor session Bluebird Inc	Session delivered by: Nationlink 	Sponsor session	Sponsor session		Sponsor session	Sponsor session AsiaPay	Sponsor session	
17:00	Blockchain and the future of payments	Payment Innovation Post Elizabeth Ina Suwandi , EVP – Product Development Transactional Banking, BCA, Philippines 	Credit scoring innovation	Managing digital identities in the cloud	Sell It: Going mobile Son Tran , Founder and CEO, Tiki, Vietnam 	AI in e-commerce: What can it do for you? Mike Ghasemi , Chief Industry Analyst, Retail & Hospitality, Mike Ghasemi Research, Australia 	Making payments easy Gordon Nugent , Regional Head of Online, HP, Singapore	Beacons & location-based marketing	Australia & New Zealand
17:30	Payments & cybersecurity: Getting it right	Personalisation at POS Sukesh Rai , VP Global Payments and International Alliance, Kotak Mahindra Bank	Rural banking transformation Lotte Schou-Zibell , Technical Advisor for Finance, ADB, Philippines	Blockchain & digital ID		Getting to grips with dark social Srishti Dugar , Regional Social Media Manager (APAC), Crocs, Singapore	The Seamless Checkout: Reducing cart abandonment Joseph Chan , E-Commerce Director, CMG Retail, Philippines	The seamless checkout	













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								CMG		
18:00	END OF DAY ONE									

DAY TWO: 27 JUNE 2019									
	seamless payments	seamless payments	seamless banking	seamless identity	seamless e-commerce	seamless e-commerce	seamless e-commerce	seamless retail	seamless ASIA 2019
	PAYMENTS 1	PAYMENTS 2	CARDS AND BANKING	DIGITAL ID AND SECURITY	E-COMMERCE UNIVERSITY	E-COMMERCE MARKETING	E-COMMERCE STRATEGY	SMART RETAIL	COUNTRY SHOWCASE
	THEATRE SPONSOR LOGO	THEATRE SPONSOR LOGO	THEATRE SPONSOR LOGO	THEATRE SPONSOR LOGO	THEATRE SPONSOR LOGO	THEATRE SPONSOR LOGO	THEATRE SPONSOR LOGO	THEATRE SPONSOR LOGO	THEATRE SPONSOR LOGO
09:00	Combating financial fraud & money laundering 	Payments and partnerships Girish Anthur , Managing Director, Head of Core Platforms – APAC Private Banking Technology, Credit Suisse, Singapore 	The bank of the future: innovation from backend to frontend Guilhem Vincens , Head of Change and Innovation APAC, ABN AMRO Bank, Singapore 	Digital privacy: What's the reality? Sponsor session	Sell It: What you need to know about data Arnab Ganguly , Group Head of Digital Marketing, Analytics & E-CRM, Kanmo Retail Group, Indonesia 	Mobile-first: what you need to know Lorenzo Peracchione , Regional E-Commerce Director (SEA & AUNZ), Sephora, Singapore Sponsor session	Building brand presence in your target market through marketplaces Louis Ng , Senior Manager E-Commerce SG & MY, FOSSIL, Singapore Session delivered by: Singapore Post	Growing your international business Katsumi Kubota , Managing Director/Marketing Advisor for ASEAN Region, Seiko, Thailand 	Philippines
09:30	Session delivered by: Pointman 	Data monetisation: How? Matthew Tippetts , CEO and Co-Founder, Clik 	Sponsor session	Sponsor session				What is the future of the retail industry powered by the RetailTech? Bruno Zysman , CEO, DominoPos, Singapore 	
10:00	Megatrends in Payments for businesses Atul Bhuchar , Group Product Head - Payments, GTS at DBS Bank, DBS, Singapore	Payments disrupted: The new normal Amit Kurseja , Head of External Payments, Amazon, India	Re-inventing retail banking Andreas Kurniawan , EVP – Head of Digital Banking and Transformation, OCBCNISP, Indonesia 	Smart Card Opportunities Sponsor session	Sell It: Defining your customer journey Thomas Stroo , Co-Founder, Mimpi Sleep, Indonesia 	Marketing automation in e-commerce Joseph Yuen , Chairman, HKFEC, Hong Kong Sponsor session	Scaling up Qamar Tahasildar , Catalogue Manager, E-Commerce, Al-Futtaim, Singapore 	Rethinking loyalty for retailers Chow Theng Kai , Head, Cards Usage, Loyalty & Ecosystems Strategic Partnerships, OCBC, Singapore 	Singapore
10:30	Session delivered by: Vocalink	Session delivered by:	Sponsor session	Sponsor session		Sponsor session	Sponsor session	Sponsor session	




									
11:00	Keynote Presentation: Driving Ecommerce Expansion in Asia								
11:30	Keynote Sponsor Session								
12:00	<p>Enabling secure digital payments transactions Greg Moore, Payments Advisory Director, Macquarie Bank, Australia</p> 	<p>Payments & the cloud</p>	<p>Improving card payment security Rahul Dayal, EVP – Head – Business Intelligence & Credit Cards BSG, RBL, India</p>	<p>Real time identity verification</p>	<p>Ship It: Getting started with delivery Guillem Segarra, CEO, Happy Fresh, Indonesia</p> 	<p>Using analytics to drive more sales Karen Chan, SVP of Digital, APMEA, Clarks, Singapore</p>	<p>Streamlining logistics in transportation Samar Singla, CEO, Jugnoo, India</p> 	<p>Retail technology to watch out for Joshua Koh, CEO, Commune Lifestyle, Singapore</p> 	Cambodia
12:30	BREAK	Sponsor session	Sponsor session	Sponsor session		BREAK	Sponsor session	BREAK	
13:00	<p>Cryptocurrency adoption</p>	<p>Collaboration between fintech and banks: The way forward for payments Frederick M Faustino, Head, Mobile Banking and Payments, Bank of Philippine Islands, Philippines</p> 	BREAK	<p>Getting mobile authentication right</p>	<p>Getting started internationally through marketplaces Yong Sheng Tam, Cross-Border Business Development & Partnership Lead, Southeast Asia, ebay, Singapore</p> 	<p>Making content marketing work for you Andrea Mantovani, Head of Ecommerce APAC, Moleskine, China</p> 	BREAK	<p>National Expansion Long Tran, Marketing Director, Pharmacy, Vietnam</p> 	India
13:30	Sponsor session	BREAK	<p>Mobile banks in Asia Kevin Villareal, Head of Product, Timo (VP Bank), Vietnam</p> 	BREAK		Sponsor session	<p>AI for Cross Border Market Penetration Ashwin Rastogi, Country Manager, Club Factory, India*</p> 	Sponsor session	

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14:00	Machine learning & payments 	Streamlining B2B payments Sabrina Sng , Head of Digital Solutions, Cards and Payments, UOB , Singapore 	Blockchain in banking 	Biometric authentication 	Grow It: Scaling your business & going international Karma Bhutia , Founder, iShippo , India 	Marketing and partnerships Helen Hidvegi , Head of Partner Marketing, Netflix , Singapore	Driving customers to brick and mortar through collaboration Joost Boer , Co-Founder and CPO, BigDish , The Philippines*	Automation in retail 	Japan & Korea
14:30	Sponsor session	Sponsor session	Sponsor session	Sponsor session		Sponsor session	Sponsor session	Sponsor session	
15:00	Increasing virtual card penetration 	Leveraging new technology in cash management Ian Chan , Head of Cash Management Singapore & Regional head Digital Banking, CIMB Bank Berhad , Singapore 	KYC and client lifecycle management Joe McGuire , CEO & Co-Founder, MyMy , Malaysia	Secure credential design 	Grow It: Loyalty 101 Heather Goh , CMO, AirAsia Big Loyalty , Malaysia 	Building loyalty online Abhimanyu Shekhawat , Director – Loyalty and Partnerships, Flipkart , India 	Getting the last mile right 	Chatbots in retail 	Bringing it together: Big picture commerce trends in Asia
15:30	Remittances Marie-Caroline (Sunday) Domingo , Head of Cash Products and Client Connectivity, Deutsche Bank , Singapore	Fintech-as-a-service 	Machine learning in banking Bayu Febriajie , VP, Innovation & Data Analytics, DBS , Singapore 	Digital ID & banking: What you need to know 		Smoothing the path to purchase Lisa Wong , Head of Marketing, Swarovski , Singapore	The future warehouse 	IoT in retail 	
16:00	Keynote Sponsor Session								
16:30	Keynote Presentation: Making blockchain work for your business Zach Piester , Co-Founder and CDO, Intrepid Ventures , Singapore								
17:00	END OF SEAMLESS ASIA 2019 – SEE YOU IN 2020!								